

Patient Rights & Responsibilities

In the course of care, a patient has both rights and responsibilities.

Patients have the right to:

- ❖ Be treated with respect and with recognition of their dignity and their right to privacy.
- ❖ Receive care that is considerate and respectful of their personal values and belief system.
- ❖ Personal privacy and confidentiality of information.
- ❖ Receive information about our services, practitioners, clinical guidelines, and consumer rights and responsibilities.
- ❖ Reasonable access to care, regardless of their race, religion, gender, sexual orientation, ethnicity, age or disability.
- ❖ Participate in an informed way in the decision making process regarding their treatment planning.
- ❖ Be informed of potential risks or consequences that may be associated with choosing not to comply with recommended care, treatment or procedures.
- ❖ Have family members participate in treatment planning and if they are under the age of 18, to have family (parent and/or guardian) participation in treatment assessment and planning.
- ❖ Provision of services within the least restrictive environment possible.
- ❖ An individualized treatment or program plan.
- ❖ Periodic review of the treatment or program plan.
- ❖ Designate a surrogate decision maker if they are incapable of understanding a proposed treatment or procedure or are unable to communicate their wishes regarding care.
- ❖ Be informed, along with their family, of their rights in a language they understand.
- ❖ Be informed of rules and regulations concerning their own conduct.
- ❖ Receive a Privacy Notice.

Patients are responsible for:

- ❖ Providing (to the extent possible) their treating clinician and UBH with information needed in order to receive appropriate care.
- ❖ Following plans and instructions for care that they have agreed upon with their treating clinician.
- ❖ Understanding their health problems and/or identifiable challenges and participating, to the degree possible, in developing, with their treating clinician, mutually agreed upon treatment goals.